Kent's Children and Young People Multiagency Plan 2013-2016

EVERY DAY MATTERS

CONTENTS

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INTRODUCTION BY THE CHILDREN AND YOUNG PEOPLE'S JOINT COMMISSIONING BOARD

Every Day Matters: Kent's Children and Young People's Multiagency Plan 2013 -2016, is the overarching strategic plan that informs partner organisations that operate in the children's services arena. It aims to bring partner organisations together to deliver seamlessly integrated services and the best possible outcomes for all children and young people in Kent. The idea of "Every Day Matters" has been agreed upon because organisations in Kent understand that focusing on the child's journey is paramount and that for children even a day of delay in making decisions about their future can seem like a lifetime.

We have the highest aspirations for all children and young people in Kent and want them to grow up safe and healthy. Everyone in Kent has a role to play in protecting all children and young people from harm. We want them to enjoy and benefit from the best educational and social opportunities. Above all, we want them to make best use of their skills and abilities so that they can reach their full potential as citizens and parents of the future.

We welcome the fact that the outcomes and priorities in this document are consistent with that found in strategic plans of respective partner organisations. Together, these shape 'what' and 'how' we take a measured approach to improve services children and young people, their families and carers in Kent.

The diagrams in Appendix 1 give an outline of the Children and Young People's Joint Commissioning Board's governance arrangements alongside that of wider partnership and governance architecture.

Whilst partner organisations will face considerable challenges in delivering the outcomes and priorities set out in this Multiagency Plan, we hope that the vision and direction of travel that are described in this document will enable all those involved in supporting children, young people, their families and carers to embrace transformation of current services leading to the creation of future services that we can all be proud and that enable all children and young people to thrive and succeed.

Andrew Ireland, Corporate Director Families and Social Care and Chair of the Children and Young People's Joint Commissioning Board

April 2013

OUR VISION, OUTCOMES AND PRIORITIES

Kent's Children and Young People Multiagency Plan 2013-2016 **EVERY DAY MATTERS**

One Vision

Our vision is that:

Every child and young person in Kent achieves their full potential in life, whatever their background.

Four Outcomes

The overall outcomes at the heart of our integrated children's services are:

- 1. Keep all children and young people safe
- 2. Promote the health and wellbeing of all people
- 3. Raise the educational achievement of all children and young children and young people
- 4. Equip all young people to take positive role in their community

Five Priorities

We will achieve the vision and outcomes by focusing on the following priorities:

- 1. Safeauardina and protection
- 2. Early help, prevention and intervention
- 3. Learning and achievement
- 4. Community ambition, health and wellbeing
- 5. Better use of resources

Our aspiration is to be a county where all children and young people flourish. Our partnership work is informed by the guiding principle of 'continuum of need' and the determination to provide appropriate and responsive support services. We recognise the need for more integrated provision and we are joining up and transforming services to ensure that no child or young person falls through the gap. This also recognises the part played by the wider partnership, as exemplified by the contribution of the voluntary sector and other community groups.

In working together to achieve our vision and the four outcomes for Kent's children, young people their families and carers, we will focus on five priorities. More information on the priorities is given below:

Priority 1 - Safeguarding and protection

- Making sure that children and young people are safe and stay safe in every setting
- o Increasing the awareness and understanding that keeping all children and young people safe is the responsibility of everyone in the community

Priority 2- Early help, prevention and intervention

- Enhancing the responsiveness and inclusivity of universal services that give families the right help early enough to resolve difficulties and reduce the need for further intervention
- Improving the ability to be proactive in identifying needs of all children and young people
- Timely intervention which requires responses from a number of agencies when children become vulnerable

Priority 3 - Learning and achievement

- Improving the expectations and aspirations for the achievement of all children and young people in all areas of their lives
- o Ensuring all children are ready to succeed at school whatever their background.
- Ensuring that every child or young person has access to a good or outstanding school, to good quality vocational education opportunities and preparation for work

Priority 4 - Community ambition, health and wellbeing

- o Improving the consistency and cohesive universal service offer for young people to help support them to make a positive contribution to society
- Ensuring that children and their families have access to timely, effective and responsive health care that gives them the best start in life and resolves health needs as they arise.

Priority 5 - Better use of resources

- o Remodelling services and practice to deliver and demonstrate better outcomes for all children, young people and the wider community within available resources.
- o Improving the commissioning of effective integrated services that enable families to manage and support them in finding additional help when necessary
- Being open to ways of doing things differently to drive effectiveness and service improvement, and ensure resources are used to maximum effect

SECTION ONE - WHERE WE ARE NOW

Partnership governance

The evolving landscape across heath, social care and education, creates the ideal opportunity for setting out how organisations in Kent must cooperate with each other to shape commissioning and provision of services for children and young people. The Children and Young People's Joint Commissioning Board believes that stronger partnership working and integrated service response will ensure better outcomes, value for money and seamless services for children, young people, their families and carers.

The Children and Young People's Joint Commissioning Board which replaced the Kent Children's Trust Board is the strategic partnership body whose main purpose is to improve outcomes for children and young people, pre birth to 19 years (24 for Children in Care and disabled young people), through the effective commissioning of services amongst partner organisations. As a result it will continue to make the case for ensuring that resources are prioritised according to need and where they will have the greatest impact. The Children and Young People's Joint Commissioning Board strongly endorse the view that services should be commissioned to support the achievement of outcomes set out in this and a number of other key strategies. Some of these strategies and programmes are already in place or are in development. Particular strategies mentioned here include: the Early Intervention and Prevention Strategy, the Healthy Child Programme, Kent's Multi-agency Strategy for Children and Young People with Special Education Needs and Disabilities, Kent Integrated Adolescent Support Service and Kent Troubled Families Programme.

Working together in partnership to achieve shared priorities

The five priorities cannot be achieved in isolation, and require responsive, effective partnership relationships that are focused on delivery. Partner organisations are continually evolving and responding to a rapidly changing policy and governance landscape due to the significant national changes in education, health and public service reform and the associated impact on community and voluntary services, which play an important crosscutting role in supporting children and families and have close relationships with them. In times of change it is essential that partners have clear governance arrangements at both the strategic and local delivery level to help ensure we maintain a consistent focus on achieving the vision, and as a result raise performance to the level of the best performing areas in the country.

The emphasis is on working better together, and as we all transform our services, it will be important that we identify further opportunities to reflect on the appropriateness of our strategic governance and local delivery arrangements to ensure they are fully aligned and fit for purpose.

The diagram in Appendix 1 is not an exhaustive list, but shows the major multi-agency strategic and local governance architecture that support children's services, with the Children and Young People's Joint Commissioning Board as the glue that binds these specific partnership bodies together. The relationships between these bodies are complex and evolving and will be kept under review so that the district-level and county-wide relationships are fit for purpose. We are committed to rationalising the number of partnerships to ensure that there is clarity about priorities, shared outcomes and targets at Kent-wide and local area level, and a focus on the child's journey.

We can be proud of many examples of partnership working that demonstrate best practice. Three significant current examples of partnership working are:

Commissioning of Child Health

During the restructuring of the NHS, we have drawn up transition plans with Kent and Medway Commissioning Support (KMCS) which is the commissioning lead for children's health, supporting Clinical Commissioning Groups. We need to develop stronger strategic partnerships with the seven Clinical Commissioning Groups alongside robust engagement in the Kent Health and Wellbeing Board and the Local Area Team of the National Health Service Commissioning Board in order to deliver the Child Health Outcomes Framework. Alignment of the health and commissioning processes of partner organisations still needs further work.

Kent Safeguarding Children Board (KSCB)

Improved partnership has led to a reduction in Kent's previously high number of children with a child protection plan to a level below the average of our statistical neighbours. The KSCB plans to establish a Young Persons Forum to sit under the Safeguarding Board, as a way to involve young people in the safeguarding agenda. There has also been significant progress in consolidating the safeguarding partnership We are now much better placed to know what works well in protecting children in Kent and the areas that still need improving, including a more consistent approach by all agencies in applying thresholds for further intervention.

School Improvement

The efforts of many schools to close the attainment gap through the provision of high-quality education is helping to level the playing field so that all children get a fair start in life and shows that the quality of schooling can make a big difference to the life chances of children. This work shows that whilst a general focus on school improvement is important to raise overall standards, schools also need to consider how interventions targeted at the individual pupil level can be used to narrow the achievement gap and help reduce the variation in performance within the school. Some schools have undergone wholesale organisational and cultural change, reflected in a commitment by all the staff to change the direction of the school in terms of pupil performance, high expectations, a cultural shift in behaviour and mutual respect.

Key strategies

Work around supporting children and young people in Kent is shaped by the Joint Strategic Needs Assessment and a number of strategies, policies and plans. Many of these are multiagency and are developed and owned in partnership. They set out a range of priorities, objectives and measures for improving outcomes for children and young people. All of the strategies play an important role in delivering our five priorities.

However, the strategies, policies and plans in place tend to focus on specific areas. For example, Bold Steps for Education focuses primarily on improving educational outcomes, while Kent's Health and Wellbeing Strategy includes outcomes focused on improving health from an early age to give children the best start in life. Appendix 2 sets out the main strategies, policies and plans (such as Early Intervention and Prevention, Kent Safeguarding and Children in Care Improvement Plan, Strategy for Children and Young People with Special Educational Needs and Disabilities, Youth Justice Plan, Mind the Gap, A Play Strategy for Kent and 14 to 24 Learning Employment and Skills Strategy, etc) that underpin work with children and young people in Kent, and shows how they contribute to our five priorities.

Although the individual strategies are extremely important, what has been missing is an overarching vision for children and young people, which centres around the child's journey

and which all partners agree on. This vision of the child's journey needs to be the 'golden thread' running through all the work we do to support children and young people. Every Day Matters – Kent's Children and Young People's Multi-agency Plan 2013 -2016 provides that golden thread through the overarching vision, four outcomes and five priorities for children and young people in Kent. As a result, each of the main partner organisations will be able to understand how their work contributes to achieving the shared vision.

Context

- Kent's population (currently 1.4 million) is growing faster than the national average and the rest of the south east.
- The number of 0-18 year olds has increased over the last 10 years but is forecast to decline 5% across Kent by 2016, although there will be more children in growth areas including Ashford and Dartford
- 96% of Kent's population is predominantly white
- 17% of its 350,000 children are living in poverty, with rates higher than the SE average and a contrast between child poverty rates in some districts in the east (over 20%) of the county compared to the west (only 11%)
- 13% of children in Kent receive free school meals
- 20% of Kent's children live in a lone parent family, slightly lower than the national average. In 49% of these lone parent families, the parent is not working
- Over 3000 children in Kent provide some amount of unpaid care
- 4.2% of all children in Kent have limiting long-term illness
- 25% of children in Kent have some kind of special educational need, and 2.8% have a Statement of Special Educational Needs
- Approximately 20,000 children in Kent aged between 5 and 15 are diagnosed with a mental health disorder

(To be displayed as building blocks / boxes)

Strengths and challenges

Safeguarding and protection – priority 1

Strengths:

- Considerable improvements have been made in the management of referrals and timeliness of assessments to children's social services
- There has been a reduction in the number of children in need and children subject to child protection plans
- Children in Kent are safer as a result of this intensive activity.
- The Ofsted inspection of arrangements for protection of children in December 2012 judged the service to be adequate.

Challenges:

- We need to improve the quality of practice and make it responsive to service user need
- We are improving the quality of assessment and planning to ensure that decision making is responsive, timely and child-centred.

Early help, prevention and intervention – priority 2 Strengths:

 We have re-commissioned a wide range of early intervention and prevention services and created dedicated early intervention teams to better manage care pathways between universal, specialist and preventative services, such as that provided by community and voluntary services. • Local youth offending work is reducing the overall number of young offenders and first time entrants to the youth justice system.

Challenges:

- Will work together to identify clear, effective pathways from universal services to more complex preventative interventions and vice versa. Universal services play a critical role in early intervention.
- We need to gain pace and momentum in delivering the Troubled Families programme, embedding the Family Common Assessment Framework process and putting customised support plans and effective delivery in place at a local level.
- Continued improvements are needed to improve participation and engagement with young people, with a particular focus on improving accommodation, employment, education and training outcomes for young offenders.
- With a high proportion of single homeless people in Kent under 21 years old, the Supporting People Programme will expand early support to vulnerable young people, including those leaving care. It aims to help young people to maintain their housing situation, manage their finances, acquire independent living skills and stay safe, which is also complemented by the specific housing actions for young people in the Kent & Medway Housing Strategy delivery plan.

Learning and achievement – priority 3

Strengths:

- Our early years provision is generally good compared to the national average.
- Kent's 62 outstanding primary schools are leading the drive to move Kent from the bottom quartile of Key Stage 2 performance to the top.
- 69% of secondary schools in Kent are good or better, in line with the national average.
- Kent has been a national leader in the delivery of an innovative 14-19 vocational programme. We have been successful in engaging young people (16-18) in education and training, and have actively developed and promoted apprenticeships across the county. This has resulted in Kent bucking regional trends by increasing the number of 16 to 24 year olds taking up apprenticeships, and has included supporting a significant number of vulnerable young people, such as teenage parents, disabled young people, young offenders and care leavers into apprenticeships through our Vulnerable Learners Project. Our proportion of those not in employment, education or training (NEET) is at a relatively low level nationally.
- We are using learning from the pathfinder project on Special Educational Needs and Disability to integrate assessment and the delivery of services and to offer the option of personal budgets, providing greater choice and control

Challenges:

- Only 55% of our primary schools are judged to be good or outstanding.
- We have wide gaps in performance at Key Stage 4, with the worst gaps amongst those young people who face the greatest disadvantage. Only 28% of pupils on free school meals attained five good GCSEs in 2011, which is well below average, and the achievement of children in care is well below what it should be at Key Stage 2 and Key Stage 4.
- The number of permanent exclusions in Kent is too high, and we need a particular focus on tackling exclusions for children in care, children with special educational needs, and those from Kent's Gypsy Roma and Traveller communities.
- We will continue to redesign the vocational education offer to respond to government changes and raising the participation age.

Further action is needed with 18 to 24 year olds to prevent and reduce them becoming NEET, particularly given high youth unemployment in the challenging economic climate. In addition, many young people with learning difficulties and disabilities at age 19 have poor opportunities for unemployment and independent living.

Community ambition, health & wellbeing – priority 4 Strengths:

- We have a wide range of universal services to enable children and young people to achieve their full potential.
- Our Integrated Youth Service has transformed to create a consistent universal offer and locally tailored solutions, built on evidence of local need.
- We have a strong tradition of promoting young people's participation in sport and positive activities across the county, including the Kent School Games, the Duke of Edinburgh Award scheme and Cultural Olympiad events. We are building on the positive legacy of youth volunteering and Olympic Games Makers and Games Greeters.
- One of our strengths is supporting children and young people with issues of substance misuse with preventative outcomes-based commissioning models in place in the Kent Drug and Alcohol Action Team.

Challenges:

- Further health and wellbeing challenges remain. The proportion of children with particularly complex and profound disabilities is rising.
- We have a greater proportion of young people aged 5-19 whose health is varied.
- We also significantly underperform compared to the England average for smoking cessation in pregnancy and breastfeeding initiation.
- We need to address risk taking behaviour in children and young people in Kent that are potentially damaging to their health and wellbeing

Better use of resources – priority 5

Addressing the challenges set out above can only be achieved through working with children, young people, their families and carers, and in partnership between organisations. As resources are squeezed across the board, it becomes even more important to work seamlessly, communicate effectively, and ensure valuable resources are targeted at those individuals and families where they will have most impact and meet the greatest needs. However, it will be a challenge to shift the balance of overall resources more in favour of prevention and early intervention.

Spending on children's services

A disproportionately high percentage of the budget is spent on a relatively small number of children with complex and acute needs. As a result, partner organisations, including community and voluntary services will need to invest more resources in preventative services to the extent that we need to if we are to succeed in shifting the balance between high level need and preventative services.

We recognise the challenges being addressed in all areas of public life in making sure that the shift of resources towards preventative services is based on sound evidence. We fully understand the need for us to ensure that resources are being used in ways that will achieve the best outcomes, including through new and innovative models of delivery.

SECTION 2 - WHERE WE NEED TO BE

What does good look like?

This essentially depends on striking the right balance between the following four elements. To achieve any lasting change calls for ambitious programme as a guide for how we will do things differently in order for us to have a positive impact on outcomes.

We believe that the assessment of what good looks like requires that the four essential factors below are adequately demonstrated. Success, therefore relies on getting the balance right:

Achieving outcomes for children, young people, their families and carers

Achieving the four outcomes set out under our vision –

- 1. Keeping children and young people safe
- 2. Promoting the health and wellbeing of all children and young people
- 3. Raising educational achievement
- 4. Equipping young people to take a positive role in their community

Skilled workforce

Confident staff exercising professional judgement, delivering high quality, outcome focussed practice. Staff supported to understand their role and that of partners in integrated services, and the use of peer support to drive up standards.

Children, young people, their families and carers

Integrated services

Evidence of impact

Joined up assessment, joined up commissioning and joined up services. Strong partnerships, identifying and addressing gaps in provision together

Evidence of impact in outcome measures and performance indicators, more effective use of resources, and evidence of return on investment

It is the responsibility of each partner organisation and partnership board to manage their progress towards these four elements and provide peer challenge to ensure everyone is playing their role effectively. The strategies and plans that underpin 'Every Day Matters' as set out in Appendix 2, describe the specific outcomes that we are working towards and the way in which progress will be measured. The governance structure overseeing this work is set out in Appendix 1.

Skilled workforce

One of the essential factors in achieving our vision of what good looks like is to develop and support a skilled workforce for children, young people, their families and carers. There will be effective deployment of a more confident and skilled workforce, which has the capacity to respond early and provide appropriate interventions according to different levels of presenting need, and does so without compromising the safety of children. Consequently, we will have strong assessment and risk management expertise. As recommended by the Munro Report, the performance of the workforce will be measured by outcomes instead of by compliance to process measures. An essential component of this is to establish a social work academy.

Working along the continuum of need

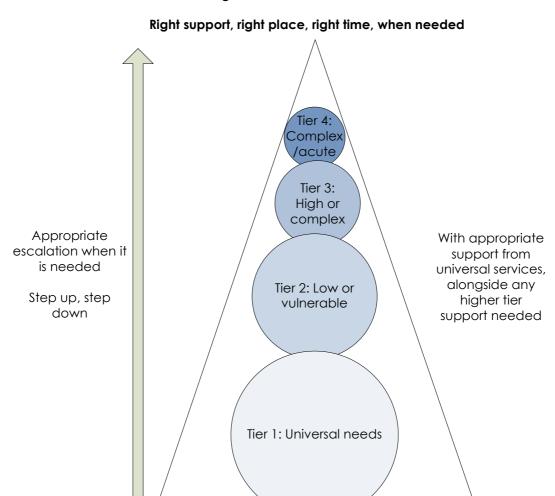
One of the important elements in achieving our vision for children and young people is to ensure that we are providing the right support, in the right place, at the right time. This will allow us to meet the needs of children and young people effectively, while making the most of valuable resources.

The vast majority of children and young people flourish with the support provided by universal service, including universal health provision, children's centre, early learning settings and schools.

From time to time some children may require targeted help from within their schools to support their achievement or from other universal or targeted services to improve their wellbeing. Where such help is given, the objective must always be to enable the child to do well and achieve without long term support or the need from more intensive intervention.

A much smaller number of children may have multiple and complex needs that require dedicated support through specific interventions from a range of agencies depending upon their specific need. This may include social care, education, health and youth justice. Where this happens it will be critical to ensure that children, young people, their families and carers are able to access the specialist help that they need whilst continuing to receive appropriate support from universal services.

Good universal services and making the best of valuable resources –



"The reactive child protection services deal with only a small percentage of the problems that children and young people experience; most formal help is provided by universal services or targeted services. That help, besides improving their well-being in general, also significantly reduces the incidence and severity of abuse and neglect"

Munro Review of Child Protection Progress Report, 2012¹

The child's journey

Another key element in achieving our vision will be to focus on the child's journey in everything we do for children, young people, their families and carers.

We will focus on ensuring that the children and their families who come into contact with our services are supported in a way that makes sense to them, maximises the opportunity

¹ The Munro Review of Child Protection - Progress report: Moving towards a child centred system, Professor Eileen Munro, May 2012,

https://www.education.gov.uk/publications/standard/Childrenandfamilies/Page1/DFE-00063-2012

for hearing their voices and listening to their story and minimises the need for repetitive processes and interactions.

To support children and young people through their journey, we need to develop new ways of working that provide local, responsive and seamless service delivery. We are working towards this through the implementation of new models of district working. Running through this work are two cross-cutting themes - prevention and early help for children, young people, their families and carers, and supporting family resilience and resourcefulness. Ways in which we are delivering prevention and early help include identifying named contacts in each area to coordinate service response and commissioning support to provide packages of services around children and families. Increasing and improving our early intervention services will also help to promote family resilience and resourcefulness by identifying needs and providing support earlier. This will build more trust in services and reduce reliance on more complex and expensive forms of care and support.

Always keeping a focus on these cross-cutting themes, we will support children and families through all stages in a child's life as follows:

Pre-birth

- Ensuring women, and their partners, have access to timely pre-pregnancy advice and support to enable early adoption of healthier lifestyle choices.
- Providing a free NHS Information Service for parents which include emails and texts
 containing NHS-approved advice sent every week from five weeks of pregnancy
 through to four weeks after the baby's birth. Fathers-to-be can sign up for advice
 specifically aimed at them.

Early Years

- Delivering targeted support to the most disadvantaged children and their families to narrow the achievement gap for disadvantaged children at the end of the Foundation Stage and prevent escalation of problems.
- Children's Centres working closely with early years settings and their local Primary Schools to ensure that all children are eager and able to learn well when they start school.
- Delivering the Healthy Child Programme (0-5 years) which sees a lead role for the Health Visitor working across Children's Centres and General Practices in pregnancy to the first five years of life offering every family a programme of screening, immunisations, developmental reviews, information and guidance to support parenting and healthy choices
- Expansion of the Family Nurse Partnership programme ensuring intensive support, advice and information to first time young mothers with the aim of increasing family resilience by providing continuous care with the same Nurse during pregnancy up until the child is two years old.

School

- Aligning resources to districts bring together professional and practitioners colocating wherever possible and supporting schools through local district teams that better understand the needs of local schools and communities.
- Virtual School Kent is working at district level with relevant professionals to ensure all Personal Education Plans (PEP) for children in care are of a high quality, subject to a rigorous monitoring and evaluation process, with impacts and outcomes that are followed up.

 Delivering the Healthy Child Programme (5-19 years) led by School Nurses and involving a range of practitioners across agencies with the aim of ensuring all children, young people, their families and carers achieve optimum health and wellbeing

Adolescence

- o Introducing a new model of multiagency early intervention and prevention for young people aged 11 to 19 through the Kent Integrated Adolescent Support Service
- Providing children and young people with a tailored personalised programme that will support their learning, progress and their personal and social development
- Aligning support and activity through a Framework of Integrated Adolescent Support, along an adolescent pathway so that children and young people access the right services, in the right time, in the right place

Transition

- Delivering an integrated multiagency approach enabling young people to be as independent as possible in adulthood.
- Supporting transition due to a move from children's to adults' health and social care services and general support required by young people from adolescence to adulthood which enables them to be as independent as possible
- Providing support that covers education, training, employment, living arrangements, financial independence, health and social care support and social and leisure opportunities.

Care leavers

- Working with partners to pay particular attention to the needs of care leavers so that they are equipped with a good start in life to make a positive contribution to society.
- Preventing escalation of problems in adulthood and associated costs for other agencies.

SECTION 3 - What we need to do

Better integration and new models of services

We are transforming our services based on the five 'Every Day Matters' priorities. We recognise that implementing effective change depends on our ability to work with together to define alternative and effective models of intervention, but always coming back to a focus on the child's journey.

Safeguarding and protection

- Improving early warning systems
- Providing timely multiagency response
- Challenging where evidence shows that systems need to be improved
- Empowering the community to be better informed and responsible for safeguarding - making it everyone's business

Early help, prevention and intervention

- Building on the responsiveness of universal and targeted services
- Understand how family resilience and resourcefulness can be enhanced to help families be more independent
- Transforming Children's Centres so that services are integrated and focus support on those with greatest need

Learning and achievement

- Making a big difference in narrowing the achievement gaps for vulnerable children
- Expanding the types of school-to-school collaborations, resulting in better outcomes, achievement of aspirations and school improvement
- Developing mechanisms to facilitate lifelong learning

Community ambition, health and wellbeing

- Offering a range of education and training opportunities that young people can choose from (higher and further education and a combination of work and study)
- Implementing an innovative vocational programme to prepare young people for the world of work
- Re-profiling public health resources to address areas of greatest need
- Increasing collaborative working through integration, joint commissioning and provision between health and social care

Better use of resources

- Key to better use of resources is integrating teams, systems and services
- Joining up commissioning
- Using evidence and outcome-based commissioning spending valuable resources wisely
- Facilitating cultural transformation and valuing staff, including through workforce transformation
- Increasing the scale and effectiveness of interventions with children, young people, their families and carers so that they do not have to be repeated
- Addressing all the needs of the child or young person and their family and carers holistically

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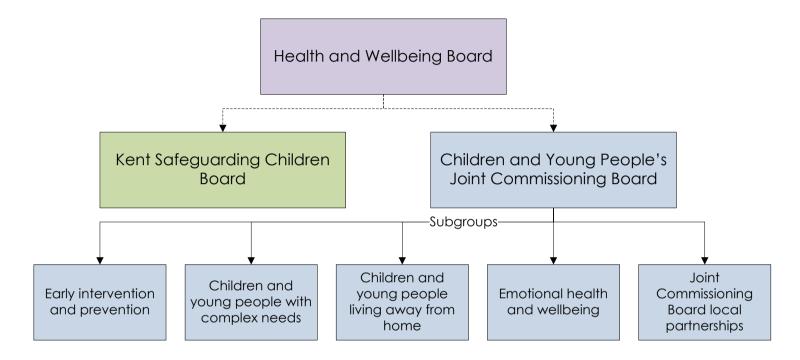
Reaching for ambitious outcomes

To ensure that we are making good progress towards the overarching vision, we must work towards clear and ambitious action plans. We must monitor progress towards outcomes that provide a holistic view of how our work is supporting children, young people, their families and carers in all the main areas of their lives, and where we need to improve. Shared priorities and outcomes will support us to work more effectively together to reach our vision.

Measuring progress

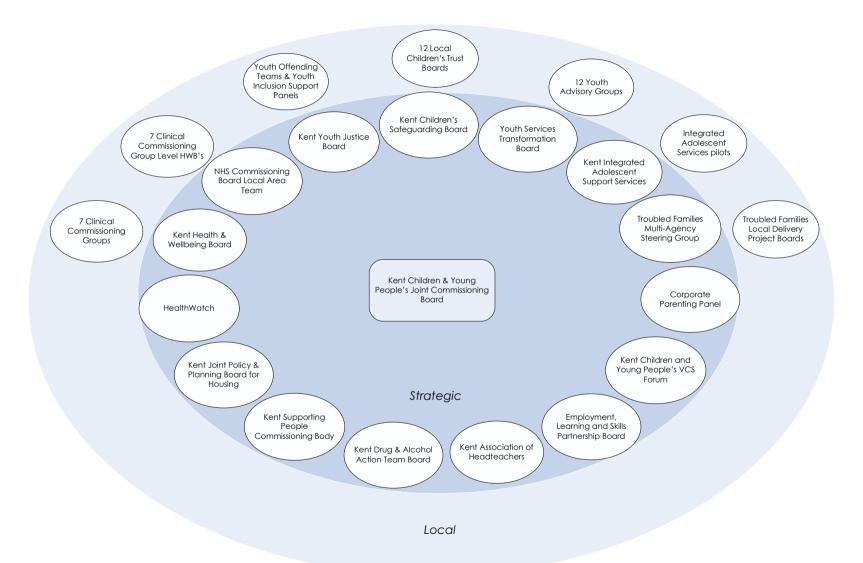
We are confident that by working together we have a better chance to exceed expectations and ensure that achievements are sustained. The Joint Commissioning Board and its constituent partner agencies are working to agreed detailed action plans which contain information about key performance indicators, targets and thresholds. The review of progress will be carried out through the established cycle of regular reporting processes.

Appendix 1



Legend

- Indicates working partnerships
- Indicates reporting lines



Appendix 2: Strategies that underpin our vision

Our vision	Our vision: links and contributions to key strategies and plans		Our vision: shared priorities			
Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority:2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
	Cross-Cutting					
Vision for Kent	This is the Kent Forum's countywide Sustainable Community Strategy which sets out three ambitions that will guide the direction of public services in Kent from 2012 to 2022.	✓	✓	\checkmark	\checkmark	\checkmark
Bold Steps for Kent	This is Kent County Council's Medium Term Plan (2010-2013), which sets out our strategic vision for how we will achieve our three ambitions; to grow the Kent economy, to tackle disadvantage and to put the citizen in control. It outlines how we will make Kent a county of opportunity where aspiration rather than dependency is supported, particularly for those who are disadvantaged or vulnerable.	✓	✓	\checkmark	✓	✓
Early Intervention & Prevention Strategy	This is a Kent County Council strategy, which draws upon and informs prevention and early intervention priorities in other key strategies and plans. It provides a vision for early intervention and prevention for vulnerable children, young people and families living in Kent. It details our model of early intervention and prevention, identifies priority areas and provides an overview of the action we will take over the next 3 years to deliver improved outcomes, and is delivered through a series of annual implementation plans.	✓	√		√	√

Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
Child Poverty Strategy	It has been agreed by the Kent Integrated Children's Services Board that a robust strategy will be developed which will set out how Kent County Council and its partners can continue to work together to tackle the causes and effects of Child Poverty. This will form the basis of a statutory requirement placed on all Local Authorities under the provisions set out in the Child Poverty Act 2010 and is a key part of discharging our accountability protocol for the Lead Member for Children's Services and the Director of Children's Services.	✓	✓	✓	✓	✓
Child Poverty Needs Assessment	This is a statutory needs analysis of child poverty in Kent and review of national evidence which provides an evidence base shared by partners in order that we can detail what work has been done to respond to local need, and what outcomes have been achieved to date. This summary of effective practice enables us to understand the actions already taken to improve the circumstances of children and families facing poverty.	✓	✓	✓	✓	✓
Kent Troubled Families Programme Business Case	The Business Case outlines the proposed approach for Kent's three year (2012-2015) Troubled Families (Community Budget) Programme, endorsed by the Multi-Agency Steering Group. It sets out a vision to create a long-term approach that achieves better value for money and more effective interventions to transform the lives of Kent's most troubled families, through joint commissioning, service re-design and transformation.	✓	✓	✓	✓	✓
Kent Partners' Compact	The Kent Partners' Compact is a partnership agreement between the Voluntary & Community Sector (VCS) and the public sector in Kent. It is a jointly agreed framework for a mutual working relationship with positive benefit to the Kent community. It includes Codes of Practice on funding and resources, communication and engagement and volunteering, with commitments from the VCS, public sector and joint commitments.	✓	✓	✓	✓	✓

Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
Right to Play - A Play Strategy for Kent	The Play Strategy sets out the county's vision for play and aims to be a catalyst for individuals, communities and organisations to review and improve play provision for children and young people. The purpose of this strategy is to encourage those in influential roles to develop co-ordinated services to support play for all children and young people in Kent.		✓	✓	✓	
The Mandate to the National Commissioning Board (2013)	The Mandate to the NHS Commissioning Board sets out the objectives for the NHS and highlights the areas of health and care where the Government expects to see improvements. The NHS Mandate is structured around five key areas where the Government expects the NHS Commissioning Board to make improvements: preventing people from dying prematurely, enhancing quality of life for people with long-term conditions, helping people to recover from episodes of ill health or following injury, ensuring that people have a positive experience of care, and treating and caring for people in a safe environment and protecting them from avoidable harm.	✓			✓	
	Outcome 1: Keep all children and yo	ung people safe	9			
Kent Safeguarding and Children in Care Improvement Plan: Phase 3	This is the third phase of Kent County Council's improvement plan to deliver a whole system approach to managing family pathways from early help to statutory intervention. The Plan continues to focus on quality and sustainability - building on the improvements already achieved - whilst evidencing Value for Money on the investments made. It also functions as a transition document, integrating and embedding Improvement Programme actions into 'Business as Usual' practice.	✓	✓			✓
Kent Safeguarding Children Board Strategic Plan and Business Plan 2013- 14	This sets out the Kent Safeguarding Children Board's vision and three strategic priorities that the Board will work in partnership to achieve. These are 1) positive outcomes for children and young people in Kent, including Children in Need and those in care, 2) holding partner agencies to account for their part in collectively improving safeguarding and 3) demonstrating a robust	✓				

	safeguarding partnership that can effectively undertake the work of Kent's Improvement Board.					
Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
Kent's Looked After Children Strategy	This strategy was developed by Kent County Council and partners and aims to improve services and outcomes for looked after children and care leavers through good corporate parenting from 2011-2014. It commits to a series of strategic objectives.	✓	√	√	√	✓
Youth Justice Plan	This is KCC's Integrated Youth Services plan for 2012/13 - the plan is produced on an annual basis to meet statutory requirements. It sets out a series of key actions, projects and milestones for the service including supporting vulnerable children and young people, preventing offending and reducing reoffending.	✓	√	√	✓	✓
Community Safety Framework	The Framework describes the contribution by the wide range of services delivered by KCC that makes a tangible difference in preventing and deterring crime and that provide support to particularly vulnerable households in Kent. It sets out Kent's community safety priorities over the medium term (2012-2015).	✓	✓	✓	✓	✓
The Kent Police & Crime Plan April 2013 - March 2017	This is the Kent Police and Crime Commissioner's strategic vision and priorities for policing and community safety over a four-year period. It also sets out the objectives and targets against which the performance of Kent Police will be scrutinised, and priorities for working with partners.	\checkmark		\checkmark	✓	
Children's Joint	Outcome 2: Promote the health & wellbeing of all The children's JSNA (2011) is a joint needs assessment between	children and y	oung people			
Strategic Needs Assessment	NHS Kent and Medway and KCC. It identifies issues within the local population which will require future investment and creates a policy context of why specific issues matter. It also identifies other issues necessary to advance improvements in the health and welfare of children and young people. It should inform strategies,	✓	✓	✓	✓	✓

	plans and the commissioning of both the NHS and KCC. It should help Clinical Commissioning Groups in determining their priorities for local service development that supports children's health.					
Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
Health & Wellbeing Strategy	The Kent Joint Health and Wellbeing Strategy sets out the overarching direction for the NHS, social care and public health services in Kent. It also describes our aspirations for health and what we can do together to improve health and reduce health inequalities for people in Kent. It is being developed by the Kent Shadow Joint Health and Wellbeing Board on behalf of all local authorities and NHS Clinical Commissioning Groups in Kent. The draft strategy is currently out for consultation.	✓	✓		✓	✓
NHS Outcomes Framework 2013-14	The NHS Outcomes Framework 2013 to 2014 was published alongside the NHS Commissioning Board Mandate on 12 November 2012. Along the same five domains, it sets out the outcomes and corresponding indicators that will be used to hold the NHS Commissioning Board to account for improvements in health outcomes, building on the previous two versions of the framework. The NHS Outcomes Framework sits alongside similar frameworks for public health and adult social care.	✓	✓		✓	
Everyone Counts: Planning for Patients 2013/14, NHS Commissioning Board	This planning guidance aims to help local clinicians deliver more responsive health services, focused on improving outcomes for patients, addressing local priorities and meeting the rights people have under the NHS Constitution. The guidance covers a clear set of outcomes against which to measure improvements and outlines five offers: moves toward seven-day a week working for routine NHS services; greater transparency and choice for patients; more patient participation; better data to support the drive to improve services: and higher standards and safer care.	✓	✓		✓	✓

Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
Mind the Gap: Building Bridges to better health for all - Kent's Health Inequalities Action Plan	This sets out a three year plan (2012-2015) for how KCC, health, Districts, the third Sector and other partners across Kent will work to reduce the gap in health status between our richest and poorest communities. It sets out a series of objectives across all areas of life, taking a holistic approach to tackling health inequalities.	✓	✓	✓	✓	✓
Live It Well	Live It Well is the strategy that looks to improve the mental health and wellbeing of people in Kent and Medway from 2010 to 2015. The strategy makes ten commitments, including reducing the number of people with common mental health problems and giving people more choice and more say over their care.		✓		✓	✓
Kent Alcohol Strategy	This is a three year partnership strategy (2010-2013) that is supported by local delivery plans and is overseen by the Kent Action on Alcohol Steering Group. It focuses on tackling the harms from alcohol misuse within our communities as a key priority for the health, social care and criminal justice agencies across Kent. It highlights the need to inform the public of the risks to health and society and change attitudes in a positive way k. It sets out specific priorities for action for children and young people.		✓		✓	
Kent Hidden Harm Strategy	The three year partnership strategy (2010-2013) aims to address the harms caused by substance misusing parenting. The strategy has been developed and driven through a multi agency Hidden Harm Working Group which feeds into the Kent Safeguarding Board. The delivery plan is overseen by KDAAT. Hidden Harm refers to children and young people whose particular needs are often overlooked; where their parental substance misuse has serious negative effects on their childhood. These children and young people are often in need of protection and support to help them	✓	✓		✓	✓

	achieve their potential. The strategy promotes cooperation between relevant partners, to improve the well being of children in the area, to ensure they are protected from harm.					
Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
Kent Housing Strategy	The Kent and Medway Housing Strategy is a county-wide document that takes a new radical look at housing and how it is delivered. It is owned by the Kent Forum and is part of KCC's Regeneration Framework. It has been developed collaboratively between KCC, Kent Districts, Medway Council, Kent Partnership, Kent Economic Board, Kent Housing Group and other public and private sector organisations. It focuses on principle of Encouraging and supporting joint working to solve common problems to deliver the ambition to support people with a greater diversity of housing need to fulfil their potential and live a high quality life through the provision of excellent housing and support services.				✓	✓
Kent Supporting People Strategy	The five year strategy (2010-2015) sets out a framework to enable vulnerable people to maintain their housing situation, manage their finances, co-exist successfully in their community, acquire independent living skills, stay safe, liaise with other agencies, and access training, education, and employment. It focuses on prevention and supporting vulnerable young people affected by issues such as homelessness, substance misuse, offending and domestic violence to remain independent through housing related and floating support.		✓		✓	✓

Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
Bold Steps for Education	Outcome 3: Raise the educational achievement of This is Kent County Council's vision for the future of education in the county to help improve the lives of thousands of children and young people from 2012-2015. It sets out aspirations for Kent to be the best place for children and young people to grow up, learn, develop and achieve. It contains a host of specific targets designed to improve the educational outcomes for Kent's young people.	all children and		e	✓	
14 to 24 Learning Employment and Skills Strategy 2013- 2016	This is a county-wide partnership strategy jointly owned by the Employment, Learning and Skills Partnership Board. The strategy is designed to link the world of learning to the world of work more successfully, and to bring about more rapid transformation in young people's skills, qualifications and employability. It aims to achieve lower youth unemployment, put in place better systems for local employers and learning providers to work in partnership so that we secure the higher levels of skilled young people we need in the key growth sectors relevant to the Kent economy, and have every young person participating in high quality learning or training that is relevant to their needs, until the age of 18, with a good outcome.			√	✓	✓
Strategy for Children and Young People with Special Educational Needs and Disabilities (Draft)	Sets out KCC's vision to provide a well planned continuum of provision from birth to age 25 that meets the needs of children and young people with special educational needs (SEN) and disabilities, and their families. The over-arching aim is to improve educational, health and other outcomes for all of Kent's children and young people with SEN and disabilities. The strategy also sets out aims to integrate education, health and social care support, address gaps in provision and improve the quality of provision.	✓	✓	✓	✓	✓
Involving the whole community: The Kent Approach to Literacy and	This is Kent County Council's ten year strategy (2011-2021) to achieve its aspiration of 100% literacy in Kent. It identifies 15 priority groups including Looked after Children, Young people not in education, employment or training (NEET) and children and		\checkmark	✓	\checkmark	

Reading	young people excluded from school and sets out the barriers to reading.					
Strategy/Policy/Plan	What is it?	Priority 1: Safeguarding and Protection	Priority 2: Early Help, Prevention & Early Intervention	Priority 3: Learning and Achievement	Priority 4: Community Ambition, Health & Wellbeing	Priority 5: Better Use of Resources
	Outcome 4: Equip all young people to take a positi	ive role in the th	eir communit	У		
Unlocking Kent's Cultural Potential – A Cultural Strategy for Kent	The Cultural Strategy for Kent 2010 – 2015 is owned by Kent and Medway partners to promote a shared understanding of how the county's cultural offer can enhance the lives of people who live in Kent; to demonstrate how culture can be used to strengthen the individual, collective and economic wellbeing of the county. One of the core aims is to improve participation for all.			✓	✓	
Strategic Framework for Sport	The Strategic Framework for Sport 2009-2013 is produced by Kent County Council on behalf of the Kent and Medway Sports Board. It outlines the strategic priorities for sport and presents a common voice and vision for sport in Kent. It sets out how sport should play a positive and active role in enhancing community safety, health, community cohesion and positive community relations for young people, by bringing together the diverse communities of Kent.		✓		✓	✓